



NEWS FROM DOWN UNDER

Volume III, Issue IV

April 2010

County of Cumberland

Emergency
Management
Agency

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Public Safety, Emergency Management and Allied Organizations are invited to submit articles, events, training opportunities and news.

Send to: David B. Feeney
feeney@cumberlandcounty.org

President Declares Major Disaster For Maine

Released Date: March 25, 2010

Governor John E. Baldacci today learned that his request that five Maine counties be declared a major disaster area was approved by President Obama. On March 16, Governor Baldacci sent a letter requesting the declaration for Cumberland, Knox, Lincoln, Sagadahoc and York counties for damages done during a severe winter that struck between February 23 and March 2.

“Maine was hit by a severe storm that brought heavy rain, snow and high winds,” Governor Baldacci said. “Hundreds of thousands of people were left without power and wind gusts broke records. Federal and State officials have already identified more than \$2.3 million in damages to public infrastructure. The President’s declaration will help us to repair that damage and be better prepared for dangerous weather in the future.

The U.S. Department of Homeland Security’s Federal Emergency Management Agency (FEMA) announced that federal disaster aid has been made available to the State of Maine to supplement state and local recovery efforts in the areas struck by severe winter storms

and flooding during the period of February 23 to March 2, 2010.

Federal funding is available to the state and eligible local governments and certain private nonprofit organizations on a cost-sharing basis for emergency work and the repair or replacement of facilities damaged by the severe winter storms and flooding in the counties of Cumberland, Knox, Lincoln, Sagadahoc, and York.

Federal funding is also available on a cost-sharing basis for hazard mitigation measures statewide.

Continued on Page 3—Declaration



Emergency Management

Emergency Management is the assessment, analysis, planning, and assignment of available resources to prevent, prepare for, respond to, recover from, and mitigate the effects of all types of hazards or emergencies.

Emergency Management is a comprehensive system of policies, practices, and procedures designed to save lives, prevent injuries, and protect property and the environment if an emergency occurs.

Cumberland County Animal Response Team



The Cumberland County Animal Response Team (CCART) was organized in June 2008 in order to comply with the Pets Evacuation and Transportation Standards Act (The PETS Act). The law requires that State and local emergency management officials incorporate household pets and service animals into disaster preparedness programs. In Cumberland County, Pet Shelters will be set up and located within walking distance of the Human Shelters.

At these pet shelters, the pet owners will register their pet; tags with identification numbers will be attached to each animal and also given to the owner and a photograph of the owner with their pet will be taken. A crate will be provided to the pet owner if they have not brought their pet in one. The photograph of the owner and their pet will be attached to each crate along with a pet care chart. Each owner will be responsible for the walking, feeding and watering of their pet and recording this information onto this chart. (Future newsletter articles will provide information on a "Pet Go Kit" for pet owners).

The CCART team is comprised of volunteers from the community who have completed Citizens Corps Community Emergency Response Team (CERT) training, as well as FEMA required courses of training. Six members of the team have also completed TLAER (Technical Large Animal Emergency Rescue) training. Sixteen Members are CERT trained at this time. All members have completed Pet CPR Training Course as well as Human CPR. Three members have also attended the Pet Sheltering Course that was conducted in Augusta last year.

The first Director of the CCART was Adele Jones; she served as Director from June 2008 until Jan 2010. In January 2010, Roy Gorman was appointed Director and Lisa Smith, Deputy Director.

The CCART initiated its first table top training exercise, 6 March, 2010. Attendance was excellent with 12 volunteers devoting a Saturday morning to this training. The results will be evaluated at the regularly scheduled meeting on 24 March.

CCART will be an integral part of the upcoming Tri-County Wildfire Exercise and two members attended the initial seminar in Cornish, Maine on 6 February.



CCART has two members attending a two day training session at Beck College in Massachusetts, 10 and 11 April. This is a training event that requires attendees to bring their own necessities (food, sleeping bag, etc) for

the training period and will have "hands on animal training".

The Cumberland County CART will be presenting a 90-minute program on Pet Sheltering at the Maine Preparedness Conference in Augusta in April. Roy Gorman, Lisa Smith, and Adele Jones will be present to lead the presentation and discussion.



The Cumberland County CART will also be holding future presentations and training. In May 2010, the CCART will be conducting a practice pet shelter setup held at the EOC in Windham.

The Team has also been asked to participate in the Bridgton Veterinary Hospital's Community Day in July and have accepted.

The team is in the process of approving brochures that will be printed and disseminated out to area Veterinary Hospitals/Clinics, municipal information booths, etc, to further explain to the citizens of the communities how the CCART can assist them and their pets when they have to leave their homes for shelters.

The CCART currently has 20-25 members that consistently attend meetings and training sessions and another 10 members that are able to attend periodically.

We are always looking for new members and people are more than welcome to attend meetings to learn what the CCART is all about.

For more information on CCART; please contact:

Cumberland County Emergency Management Agency
Bonnie Canfield, CCART Liaison
(207) 892-6785 canfield@cumberlandcounty.org

Presidential Declaration

Continued from Page 1

James N. Russo has been named as the federal coordinating officer for federal recovery operations in the affected area. Russo said additional designations may be made at a later date if requested by the State and warranted by the results of further damage assessments.

FEMA 1891-DR Maine provides Public Assistance (PA) to State and local governments and certain private nonprofit organizations for emergency work and the repair or replacement of disaster-damaged facilities. Individual Assistance (IA) that provides assistance to individuals and households is not included in the declaration.

Hazard Mitigation Grant Program that provides assistance to the State and local governments and certain private organizations for actions taken to prevent or reduce long term risk to life and property from natural hazards is available to all counties in the State of Maine.

Federal Aid Programs for Maine Disaster Recovery

Following is a summary of key federal disaster aid programs that can be made available *as needed and warranted* under President Obama's major disaster declaration issued for Maine

Assistance for the State and Affected Local Governments Can Include as Required:

- Payment of not less than 75 percent of the eligible costs for repairing or replacing damaged public facilities, such as roads, bridges, utilities, buildings, schools, recreational areas and similar publicly owned property, as well as certain private non-profit organizations engaged in community service activities. (*Source: FEMA funded, state administered.*)
- Payment of not more than 75 percent of the approved costs for hazard mitigation projects undertaken by state and local governments to prevent or reduce long-term risk to life and property from natural or technological disasters. (*Source: FEMA funded, state administered.*)

How to Apply for Assistance:

Application procedures for local governments will be explained at a series of federal/state applicant briefings with locations to be announced in the affected area by recovery officials. Approved public repair projects are paid through the state from funding provided by FEMA



and other participating federal agencies

The Applicant's Briefing meeting is scheduled for, Thursday, April 8, 2010, 10:00 a.m. and held at the Portland Water District, Nixon Training Center on 225 Douglass Street, Portland, Maine. Now is the time to get all your documentation lined up and to let appropriate Municipal or organizational leadership (public works, road commissioners, engineers, etc.) know they'll be involved in the process. The FEMA Project Officers will be working out of the Bunker here in Windham throughout the period.

NIMS Update 2010

April 5, 2010

Revisions to the 2010 NIMS for FY2010 (October 1, 2009—September 30, 2010) compliance requirements are now reflected within the NIMCAST metrics. These include new reporting requirements for completion of FEMA Independent Study courses IS701, IS702, IS703, and IS704. According to Mike Brazel, NIMS/NRF Specialist – FEMA Region I, "the NIMS Implementation Plan will have a major revision by the end of calendar year 2010".

The FEMA Independent Study courses are identified as follows:

- ✦ IS701.a: Multi-Agency Coordination System (MACS)
- ✦ IS702: NIMS Public Information System
- ✦ IS703.a: NIMS Resource Management
- ✦ IS704: NIMS Communications and Information Management

It is anticipated that the NIMS-ICS Minimum Training Requirements for Maine (rev. April 23, 2008) will be updated to reflect these changes and provide guidance on which disciplines are affected. When this is made available CCEMA will distribute to each jurisdiction's NIMS Coordinator registered within NIMSCAST.

To remain or become NIMS Compliant, NIMSCAST 2010 must be updated annually by, September 30, 2010.

Please contact David Feeney at CCEMA should you have lost or forgotten your NIMSCAST password; or if you have questions regarding your jurisdiction's NIMS compliance.

(207) 892-6785 feeney@cumberlandcounty.org

Choosing a Home Repair Contractor

March 8, 2010

Attorney General Mills Urges Consumers to be Careful When Choosing a Home Repair Contractor

"After storms and other natural disasters, some home improvement contractors aggressively market their services to the elderly and other potentially vulnerable consumers to repair their homes," said Attorney General Mills. "While most contractors in Maine are reputable and treat their customers fairly, some do not. Consumers should wait, check around and get written estimates before hiring a contractor do to home repairs."

Attorney General Mills recommends that people who are insured contact their insurance adjuster to get an estimate of the repair costs and use that number as a benchmark when getting estimates from and hiring a contractor.

Other steps consumers can take to protect themselves from unscrupulous operators are:

1. Shop around. Do not hire the first person you talk to, and get several estimates.
2. Do your own research. Check references from past customers, if possible, and inspect work the contractor has done in the past.
3. Get it in writing. Always use a contract. Maine law requires a written contract for home repair jobs that will cost more than \$3,000.
4. Shop local. If possible use a local business person. If you have a problem down the road, it will be easier to correct the problem if the contractor is in your community.
5. Take your time. If the offer is good today, it will be good tomorrow. Be skeptical of high pressure tactics. A reputable contractor will not pressure you to sign a contract. Take 24 hours to review it carefully.
6. Insist on a payment schedule. By doing so you give yourself some leverage. Maine law states that down payments cannot exceed 1/3 of the total cost of the job.
7. Get a second opinion. Have an independent inspector or insurance adjuster inspect the project before you make your final payments.

If you have questions about home construction repair or if General's Consumer Protection Division at

MEMA Partners with Maine Forest Service to Provide All Hazards ICS Training

March 22, 2010

MEMA and the Maine Forest Service have collaborated on providing advanced ICS training to State and Metro first responders, particularly those involved in providing incident support at large scale events. Forest Service instructors have been vetted through the National Wild land Coordinating Group (NWCG) and the Department of Homeland Security to provide this training through FEMAs' Emergency Management Institute. The first series are being offered in Bangor.

NIMS ICS Position Specific training is designed to provide all-hazards competencies and behaviors for the eight Command and General Staff positions and select unit leader positions. The competencies in the training are focused around the ability of the student to assume the position responsibilities, lead assigned personnel, communicate effectively, and to ensure the completion of assigned tasks to meet identified objectives for the position.

NIMS ICS Position Specific training should be completed by personnel who desire to eventually be certified as a member of a Type III Incident Management Team (IMT) or who desire to seek credentials/certification in an ICS Command and General Staff or Unit Leader position. Personnel qualification relies on a combination of training, operational experience (during exercises or incidents), job shadowing or field mentoring, and administrative requirements (such as agency association and criminal background checks). Credentialed personnel in an ICS Command and General Staff position (as well as unit leader positions) must supplement training for a candidate to meet minimum expectations to qualify for service in an all-hazards NIMS position during a complex multi-jurisdictional incident nationwide (incidents that require responders to hold credentials under the National Emergency Responder Credentialing System).

Contact:

Mike Grant, MEMA
(207) 624-4400

Continued on Page 10: Home Contractor

I-95 Corridor Coalition Quick Clearance Responder Workshop

Traffic Incident Management (TIM) and Quick Clearance (QC) policies and procedures are essential to improve incident management and public safety. The successful implementation of a Quick Clearance program is a tremendous benefit to the movement of individuals and freight throughout the nation. The I-95 Corridor Coalition, as a result of an earlier study on Quick Clearance and Move-It Best practices, has developed a TIM/QC Toolkit and a Responder Workshop to present these best practices and lessons learned. You are cordially invited to attend. This workshop provides a detailed presentation of Quick Clearance, and is intended for upper and middle managers who are directly responsible for implementing laws, policies, procedures and the like, but more significantly, supervise responders directly or indirectly. The TIM/QC Toolkit is covered in detail, particularly responder roles and suggested responsibilities. Attendees will be provided a hard copy of the full TIM/QC Toolkit, QC Fact sheets, and the Quick Clearance Toolkit DVD.

Two Quick Clearance Responder Workshops will be held in Maine:

Portland—Tuesday, May 18, 2010, 09:00—1:30 p.m. at the Howard Johnson Plaza Hotel, 155 Riverside Street.

Bangor—Wednesday, May 19, 2010, 09:00—1:30 p.m. at the Maine DOT Blue Building, Hogan Road.

Morning coffee and Lunch will be provided. This class is limited in size so pre-registration is required. There is no charge for workshop attendance. The I-95 Corridor Coalition is federally funded.

To register to attend either the May 18th or May 19th QC Responder Workshop, please do so no later than, April 28, 2010 by email to Patty Reich, Patty.Reich@telvent.com, and include your name, title, organization, telephone number, e-mail address, and the location of the workshop you wish to attend. You will receive a registration confirmation e-mail.

FMI I-95 Corridor Coalition: <http://i95coalition.org>



From the MEMA Director: March Means Flood Season -- Again

March 8, 2010

March means the start of spring flood season in Maine, right?

Well, as of the first of March this year, Maine has already had two major floods. At the end of January, a sudden warm-up and rain storm lifted stream flows all over the state. As stream flows rose, river ice began to move. In Oxford, Franklin, Piscataquis and Kennebec Counties ice jams formed that not only caused flooding that weekend, but froze in place and created headaches that lasted for weeks.

Then at the end of February, a violent storm brought heavy rain and flooding to southern Maine, causing major damage.

Anytime too much rain falls in the wrong places, we get flooding in Maine. It's our number one hazard, both in terms of frequency and damage caused. We've gotten pretty good at responding to it, but we could do a whole lot better preparing for it, as families, business owners and communities as a whole.

"I never thought it could happen here."

Individuals and Families:

Being prepared for any disaster will help you and family weather the storm. But will your home make it through a flood? The number one thing all of us can do to protect the investment in our homes is to buy flood insurance.

Yes, it's an added expense. But having insurance means you can get your home repaired even if other disaster assistance is not available. Talk to your insurance agent today. You can add flood insurance even if you don't live in a special flood hazard area.

You can find much more information at:
FEMA's FloodSmart website, [Floodsmart.gov](http://www.floodsmart.gov)
<http://www.floodsmart.gov>.

Communities:

In Maine we have a good rate of community participation in the National Flood Insurance Program. At a minimum, program participation ensures that every resident and business owner in your town is able to purchase flood insurance.

NFIP participation also ensures that your town will be eligible for mitigation grants. These grants have paid out millions of dollars in projects that will reduce flood risk for years to come in eligible communities in Maine.

Continued on Page: 6—MEMA Director

MEMA Director

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NFIP participation also means your town is eligible to take advantage of the **Community Rating System**. The more a community does toward good floodplain management, the more points they can get toward reducing the flood insurance premiums for its citizens. For each 500 points earned, the community qualifies for a 5% reduction in the premiums paid by purchasers of flood insurance. There are 18 activities that communities can do to reduce the flood risk in their town.

If you like the idea of reducing insurance costs for new (and prospective) businesses and residents, call or visit the State Floodplain Management Program

<http://www.maine.gov/spo/flood>

(207) 287-3261 or 1-800-662-4545 (in state only).

Businesses:

The advice to invest in flood insurance coverage applies to businesses as well as families. Did you know that as little as 6 inches of floodwater in your office or shop may cause over \$11,000 in damages?

Visit [Floodsmart.gov](http://www.floodsmart.gov) to measure your risk.

<http://www.floodsmart.gov>

In the last few years we have seen flooding in areas that had not seen problems in a long time. Just because water hasn't lapped at your doorstep in your recent memory, doesn't mean that it won't, next year or next month.

Disaster assistance for businesses after a flood or any major disaster typically comes in the form of low-interest loans. For many small businesses, even low-interest loans create a burden they cannot afford to take on. By contrast, being adequately insured for all hazards, including floods, puts you in control of your business's recovery.

Even if you are not located in a flood-prone area, maybe your suppliers or some major customers are. Your emergency planning needs to include looking at the risk to those folks, as well as to your own location. Visit [Maine Prepares <http://www.maine.gov/mema/prepare/prep_business.shtml>](http://www.maine.gov/mema/prepare/prep_business.shtml) and get started on your plan.

And if your town does not participate in the Community Rating System of the National Flood Insurance Program, ask them why! It could save you 5% or more in flood insurance premiums.

It Happens Here

Flooding is a fact of life in Maine. Yet I have too often heard, "I never thought it could happen here."

That storm at the end of February also dumped over two feet of snow in the mountains, where our major rivers begin. Another rain storm, in the mountains this time, could turn all that snow to water, flowing into the rivers

could turn all that snow to water, flowing into the rivers and getting us wet for a third time this year.

Flood season is whenever it rains too much at the wrong time in the wrong places. And it's up to all of us to be prepared, not surprised, when the waters rise.

Thoughts? Let me know.

http://www.maine.gov/mema/mema_contact_dir.shtml

Sincerely,

Rob McAleer, Director,
Maine Emergency Management Agency



Photo: Long Island, Maine March 2010

Meetings

- **April 8, 2010, 10:00 a.m.**
Applicant's Briefing—FEMA 1891-DR ME
Location: Portland Water District
Nixon Center—225 Douglass Street, Portland, Maine
- **April 8, 2010, 3:00 p.m.**
Wild Land Fire Tabletop Exercise Planning Meeting
Location: Raymond Fire Department
- **April 14, 2010, 8:30 a.m.**
Local EMA Director's Meeting
Location: CCEMA, Windham, Maine
- **April 14, 2010, (10:00 a.m.) (following EMA meeting)**
IMAT Meeting
Location: CCEMA, Windham, Maine
- **April 20, 2010, 6:30 p.m.**
Cumberland County ARES
Location: CCEMA, Windham, Maine
- **April 27, 2010, 6:00 p.m.**
Cumberland County CART
Location: CCEMA, Windham, Maine

New Tools Available to Help Mainers Prepare for Emergency or Illness

March 25, 2010

“Get ME Ready” Campaign Launches in Portland

Press Release from the Maine Public Health Association and the City of Portland

It takes more than duct tape to be ready for an emergency. That’s the message from the Maine Public Health Association and its many partners in the new Get ME Ready campaign. The campaign is designed to help Maine people prepare for emergencies or illness that keep them home - maybe without power, heat, or clean water.

Get ME Ready was unveiled today in Portland and includes a new website getMEready.org,



Get ME Ready 2010

IT TAKES MORE THAN DUCT TAPE

Mainers are known for being ready for anything. Let's make sure we are.

public service announcements featuring doctors and veterinarians, and a statewide outreach effort via email, facebook, and twitter. Tina Pettingill, Director of the Maine Public Health Association, introduced the campaign by saying, “Here in Maine we like to think we’re ready for anything. So let’s make sure we are. There are a few simple steps we can all take to help our children, our pets, and the older adults we care for be safe during emergencies or illness.”

The campaign features a video message from Dr. Dora Ann Mills, Director of the Maine Center for Disease Control, who urges everyone to “get a kit, make a plan, and be informed”. Dr. Mills was on hand to discuss the campaign and stated, “Emergencies and illness can happen to any of us at any time. But by taking some simple steps as individuals to get ready, we are also doing our part to protect health and reduce costs for everyone.”

Emergency management officials pointed out that Maine can seem far removed from earthquakes and tsunamis, but is not immune to other unexpected weather and health events. Lynette Miller, Communications Director for the Maine Emergency Management Agency stated, “Disasters and emergencies come in all sizes. It doesn’t have to be a catastrophic event like the floods of 1987 or the ice storm of 1998. Here in Maine we have had three storms and floods in the last four weeks. While not large events, they were major family emergencies for those affected by them. The good news is, self-reliance, but also working together, are parts of our heritage in Maine. Let’s all take the next

step and make sure we really are ready for anything.”

In addition to the Maine Public Health Association, other partners in Get ME Ready include the City of Portland, the American Red Cross of Southern Maine, the Maine Center for Disease Control and Prevention, and the Maine Emergency Management Agency.

Mike Mason, Regional Director of Emergency Services for the American Red Cross of Southern Maine, brought an example of a Get ME Ready Kit. Mason stated, “Getting ready for an emergency doesn’t have to be overwhelming, time consuming, or expensive. It starts by building a kit of the essentials, like food, water, medicine, and safety supplies. This sort of simple preparation can make a big difference should the unexpected happen.”

Pettingill concluded, “Flooding, ice storms, the flu. Are you ready to help your family in an emergency? It takes more than duct tape, so it’s time to get ready. Build a kit. Make a plan. Be informed.”

Go to: getMEready.org.

Contact:

- Nicole Clegg, 756-8173
- Carol Kelly, 210-0789

2010 Training Opportunities

- April 7 and April 14, 2010, 8:30 a.m.—4:30 p.m.
ICS 400 Advanced Incident Command System
Location: Waterville Fire Department
Contact: Karl Roy (207) 649-6843
- April 10—11, 2010, 8:00 a.m.—4:30 p.m.
ICS 400 Advanced Incident Command System
Location: York County EMA EOC, Alfred, Maine
Contact: York County EMA (207) 324-1578
- May 18, 2010, 09:00 a.m.—1:30 p.m.
I-95 Corridor Coalition Quick Clearance Workshop
Location: Portland, Howard Johnson Plaza—Portland
Contact: Patty Reich, Patty.Reich@telvent.com
See Article—Page 5
- May 19, 2010, 09:00 a.m.—1:30 p.m.
I-95 Corridor Coalition Quick Clearance Workshop
Location: Maine DOT, Hogan Road, Bangor
Contact: Patty Reich, Patty.Reich@telvent.com
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CPR Instructor Training

This course will be sponsored by MEMA and conducted by Northeastern EMS in an effort to train those individuals who have current American Heart Association (AHA) Heartsaver Certifications how to instruct AHA Cadiopulmonary Resuscitation (CPR), First Aid, and Automatic External Defibrillator (AED) courses. The course will go over the required class materials, teaching methods, and proper paperwork procedures to instruct your own classes.

YOU MUST HAVE A CURRENT AHA HEARTSAVER CPR CARD BY THE START OF THIS COURSE. NO EXCEPTIONS.

Who should attend?

Current Community/County Emergency Response Team Members (CERT) or any other Citizen Corps team member (ARES/EMCOMM, SAR, CART). Must have a current American Heart Association (AHA) CPR/First Aid/AED Certification.

Instructors:

Sally Taylor, EMT-P, Northeastern EMS

Course Date and Location:

Date: April 12, 2010

The course will be held at Maine Emergency Management Agency. It is located at the Central Maine Commerce Center, 45 Commerce Drive in Augusta. Class will run from 10:00 a.m to 5:00 p.m. A Light lunch will be provided.

Contact:

Northeastern EMS
207-974-4880

2010 Exercise Schedule

- April 24, 2010, Saturday
Tri-County Wild Land Fire Tabletop Exercise
Location: Sacopee Valley Middle School
Contact: David B. Feeney—CCEMA
- June 5, 2010, Saturday
Portland JetPort Full Scale Exercise
Contact: Lt. Janine Roberts—Portland PD
- October 2010 (Proposed)
Tri-County Wild Land Fire Functional Exercise
Contact: David B. Feeney—CCEMA
- October 16, 2010, Saturday
Maine Section Simulated Emergency Test (SET)
(Amateur Radio State Emergency Communications Test).
Contact: Bryce Rumery, k1gax@juno.com

SBA Disaster Loan Deadline is April 26 There is Still Time to Apply

Released Date; March 26, 2010

ATLANTA - The U.S. Small Business Administration is reminding small businesses that **April 26** is the filing deadline for federal economic injury disaster loans available in Maine as a result of excess rain and flooding that occurred June 19 – 30, 2009.

These loans are available in the following counties: Androscoggin, Cumberland, Franklin, Hancock, Kennebec, Knox, Lincoln, Oxford, Sagadahoc, Waldo and York.

"When the Secretary of Agriculture issues a disaster declaration to help farmers recover from damages and losses to crops, the Small Business Administration issues a declaration to assist eligible entities affected by the same disaster," said Frank Skaggs, director of SBA's Field Operations Center East.

Under this declaration, the SBA's Economic Injury Disaster Loan program is available to eligible farm-related and non farm-related entities that suffered financial losses as a direct result of this disaster. Agricultural producers, farmers and ranchers are not eligible to apply to SBA.

The loan amount can be up to \$2 million with a 4 percent interest rate and terms up to 30 years. The SBA determines eligibility based on the size of the applicant, type of activity and its financial resources. Loan amounts and terms are set by the SBA and are based on each applicant's financial condition. These working capital loans may be used to pay fixed debts, payroll, accounts payable, and other bills that could have been paid had the disaster not occurred. The loans are not intended to replace lost sales or profits.

Disaster loan information and application forms may be obtained by calling the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for the hearing-impaired) Monday through Friday from 8 a.m. to 6 p.m. EDT or by sending an e-mail to disastercustomerservice@sba.gov. Loan applications can be downloaded from the SBA's Web site at www.sba.gov/services/disasterassistance. Completed applications should be mailed to: U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

Those affected by the disaster may apply for disaster loans from SBA's secure Web site at <https://disasterloan.sba.gov/ela/>.

Completed loan applications must be returned to SBA no later than April 26, 2010.

For more information about the SBA's Disaster Loan Programs, visit our Web site at:
www.sba.gov/services/disasterassistance

Cumberland County April EMA Update

We survived, yet again, the wrath of Mother Nature during the severe wind and rain storm of 25 and 26 February, 2010. The CCEMA EOC remained open throughout the night to aid in Municipal response. Considerable damage was reported on the islands and in our coastal communities. At the height of the storm we were reporting 66 road closures due to flooding or downed trees and power lines. As a result of the storm, the majority of our communities and private non-profits forwarded Form 7's documenting approximately \$1.75M in Public Damage. On, March 25, 2010, Governor Baldacci was notified that his request to President Obama for Federal Disaster Assistance through a Presidential Declaration for Cumberland, Knox, Lincoln Sagadahoc and York Counties was approved. The Applicant's Brief for Cumberland County will be held on, April 8, 2010, 10:00 a.m. at the Portland Water District Nixon Center. Communities who did not previously submit a FEMA Form 7 and have subsequently determined eligible damage are also encouraged to attend the Applicant's Meeting.

Cumberland County IMAT

The Cumberland County Incident Management Assistance Team (IMAT) had its second meeting of members on, 17 March at the Bunker. It determined that the three 10-man groups that will make up the IMAT will be led and further fleshed out manpower-wise by the three County Fire Associations—The Coastal Mutual Aid Chiefs (Northeastern Cumberland County and southern Sagadahoc County), The Metro Chiefs (The Greater Portland area including southern Cumberland County) and the Western Chiefs (Lake Region and western Cumberland County). Of course, the IMAT is not made up exclusively of Fire and Emergency Medical Services personnel so recruitment will be made to further include Law Enforcement, Public Works, etc. We also updated our IMAT Standard Operating Procedure (SOP) based on recent review and comment by team members.

PODs

We continue to address Commodity Points of Distribution (C-POD) and Strategic National Stockpile (SNS) Points of Dispensing (POD) plans for Cumberland County. We have completed the reconciliation of C-POD sites with all our Municipalities and submitted it to the Maine Emergency Management Agency (MEMA) for incorporation in State and Federal plans. We continue to work with the Cities Readiness Initiative (CRI) team to lend greater fidelity to SNS POD planning, as well.

Cumberland County HMP

Work continues on the 2010 Cumberland County Hazard Mitigation Plan. The goal is to rewrite the plan not later than December, 2010. The Cumberland County Soil and Water Conservation District has the project lead and has presented a time table for its completion taking into consideration the multiple layers of approval required for Federal Emergency Management Agency (FEMA) certification. CCEMA is meeting with towns to catalogue their mitigation projects and has been able to collect excellent information (accurate latitude and longitude, historical supporting documentation and photographs).

Portland JetPort Exercise

CCEMA continues to participate in the Portland JetPort Full Scale Exercise planning process, and coordinating with the Jet Port, Airlines and American Red Cross on a related JetPort Family Assistance Center Tabletop Exercise.

Local Emergency Planning Committee (LEPC)

We continue to collect Tier II Forms from our Extremely Hazardous Substance (EHS) facilities and our non-EHS facilities. Cumberland County has approximately 300 EHS and non-EHS businesses that are required to submit reports under Maine Title 13 and U.S. EPA Emergency Planning mandates. To date, nearly all of the facilities have reported. Our role in collecting these forms is to collate and analyze the information facilities have provided, to update computer databases (CAMEO, MARPLOT, and ALOHA) and to validate that local first responders have the information on hand in the event of a chemical release and response.

Local Emergency Operations Plans (EOP)

CCEMA is coordinating with York and Oxford Counties on the SAD 55 School Emergency Plan. SAD 55 has schools in all three counties. We want to ensure there are no conflicts or duplications of effort with respect to emergency response. CCEMA Staff is working with the Towns of Casco, Long Island and Sebago to update their Emergency Operations Plans, and also assisting Spurwink Services in the update of their Emergency Management Plan for their schools.

River Flow Advisory Commission Meeting

Cumberland County EMA attended the River Flow Advisory Commission meeting at MEMA. The Commission meets annually in late winter to share information, examine potential for spring flooding and to renew operational protocols. Such factors as stream flow, long-term weather forecast, snow pack, river ice conditions and reservoir levels are reviewed.

Maine CDC Announces 2010-2011 Seasonal Influenza Vaccination

March 29, 2010

The Maine CDC is pleased to announce that for the 2010/2011 influenza season we plan on providing season influenza vaccine for:

- ◆ All Maine children ages 6 months to 18 years-old;
- ◆ employees of schools that provide onsite vaccine clinics on school days;
- ◆ pregnant women and their partners (through health care providers who routinely care for pregnant women);
- ◆ nursing home employees and residents; and
- ◆ high risk adults in limited public health settings, the scope and number of such settings determined by our vaccine supply.

Although the next flu season is more than a half-year ahead and some factors are still unknown, now is the time to begin to planning the fall vaccination campaign. State Tobacco Settlement (Fund for a Healthy Maine) and two sources of federal funds are supporting this effort.

A full version of this advisory may be downloaded from the Maine CDC website (Word or Adobe format) at:

www.mainepublichealth.gov

Choosing a Home Repair Contractor

Continued from Page 4

If you have questions about home construction repair or if you need to file a complaint please contact the Attorney General's Consumer Protection Division at (800) 436-2131 or by email at: consumer.mediation@maine.gov.

For more information on consumer issues please visit our website at:

http://www.maine.gov/ag/consumer/housing/home_construction.shtml.

Kate Simmons—Special Assistant to the Attorney General
6 State House Station, Augusta, ME 04333
(207) 626-8577 kate.simmons@maine.gov

Call 2-1-1 to Learn About Flood Recovery Options and Report Flood Damage

April 1, 2010

AUGUSTA, MAINE -- Maine Emergency Management Agency (MEMA) is recommending that anyone who suffered home damage as a result of the flooding events over the last several weeks, dial 2-1-1 to learn about available recovery resources.

MEMA Director Rob McAleer recommends the following actions for those whose homes have been damaged:

- Document all of your damage and losses, and repairs you have made. Take pictures if possible
- Contact your insurance company to determine what will be covered
- Call 2-1-1 to report your damages and for information about other resources that might be available to you.

"We know that these last few weeks have caused problems for many people." McAleer said. "At the present time, we have not qualified for individual assistance from FEMA for these events. However, there are other programs that may be of help. We recommend anyone with questions about possible help dial 2-1-1 and ask for available referrals. 2-1-1 will also gather damage information and log the calls they receive. Based on what we learn, we may be able to qualify for additional assistance programs."

A call to 2-1-1 is toll-free from anywhere in Maine. 2-1-1 referral information is also available on the Internet, at <http://www.211maine.org>

McAleer stressed that calling 2-1-1 is not a registration for assistance. "2-1-1 can offer referrals to programs that are available now. It is up to the caller to determine which programs might help them, and follow through on those referrals."



Statement of Damages

Date: April 13, 2010

Time: 9:00 AM - 12:30 PM

Location: Portland Water District
Nixon Center, 225 Douglass Street
Portland, Maine

Description of Event:

If the historical cost of repairs to your project site is roughly equal to the proposed cost, then your project is probably Cost Beneficial.

Two working sessions will make it more competitive.

MODULE 1 -- Statement of Damages

- Bring a list of all your repair costs for the last 5 - 10 years
- Bring photos of worst case damages

MODULE 2 -- Scope of Work and Cost Estimating

- Bring a rough draft of the project "tasks"
- Bring a ball park estimate of your project costs

Check MEMA website --

<http://www.maine.gov/mema/mitigation> -- for more Modules offered!

To Register: Call 800-452-8735 and sign up for available space.

For more information, contact:

JoAnn Mooney

800-452-8735

joann.e.mooney@maine.gov

Photo Gallery

Long Island, Maine February 2010: Photos by: Alden Robinson





Important Links

Cumberland County Emergency Management Agency
Home: www.cumberlandcounty.org/EMA

Maine Emergency Management Agency
Home: www.maine.gov/mema
Library: www.maine.gov/mema/mema_library.shtml

Maine Prepares
Home: www.maine.gov/mema/prepare

Federal Emergency Management Agency (FEMA)
Home: www.fema.gov
Training: <http://training.fema.gov>
Grants: www.fema.gov/government/grant/index.shtml
Assistance: www.DisasterAssistance.gov

Domestic Preparedness Support
U. S. Department of Homeland Security www.dhs.gov
NIMS Resource Center <http://www.fema.gov/emergency/nims>
Lessons Learned Information Sharing System
www.llis.gov
Homeland Security Exercise and Evaluation Program (HSEEP)
<http://hseep.dhs.gov>

Center Disease Control

Maine CDC: (H1N1)
<http://www.maine.gov/dhhs/boh/swine-flu-2009.shtml>

U. S. CDC: (H1N1) <http://www.cdc.gov/swineflu>

Flu.gov <http://www.pandemicflu.gov>

Southern Maine Regional Resource Center (SMRRC)
Home: www.smrcc.org

Ready America www.ready.gov

National Weather Service—Gray, Maine
www.erh.noaa.gov/gyx

Maine ARES <http://www.maineares.org>

2-1-1 Maine
Home: www.211maine.org

5-1-1 Maine (Maine DOT Travel Information)
Home: www.511maine.gov

American Red Cross of Southern Maine
Home: <http://southernmaine.redcross.org>

PROP
Home: www.wherepeoplecomefirst.org

Southern Maine EMS
Home: www.smems.org

Volunteer Maine
Home: www.volunteermaine.org

Greater Portland Council of Governments (GPCOG)
Home: www.gpcog.org



Monthly Communications Test

April 8, 2010, at 1330 hours.

- Log onto WebEOC
- HAN Notification—1330 hours
- Conference Call—1345 hours

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