

**County of
Cumberland**
Emergency
Management
Agency
(207) 892-6785
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Public Safety, Emergency Management and allied organizations are invited to submit articles, events, training opportunities and news.

David B. Feeney, CCEMA
feeney@cumberlandcounty.org

News From Down Under

Volume VI, Issue VIII

August 2015

Law Enforcement, Fire and EMS Train for an Active Shooter Scenario

By Ron Jones, CCEMA

“There should be greater coordination among EMS, fire services, and law enforcement to work together more effectively during active shooter incidents.”

Agencies across the U.S. are developing unique teams to support the increasing need for rapid response during active shooter events. A joint fire-law enforcement program in Oregon, based on military techniques, is one such model to assist public safety agencies to find ways to safely insert EMS personnel alongside law enforcement, so that they can treat victims faster. These agencies represent just a snapshot of the types of programs growing across the U.S., but they each provide a blueprint for a different way agencies can respond to active shooter incidents in their service areas.

That was the case this past week when members of state, county, and local law enforcement joined with local Fire and EMS agencies to train on a relatively new response protocol, to address the actions that they would assume in the case of a response to an active shooter incident. The agencies came together in Raymond to learn the new approach and tactics from a cadre of multi-disciplinary instructors. The agencies were led by members of the Cumberland County Sheriff's Office, Emergency Services Unit and their commander Regan Goan. Through the use of

classroom and practical scenario training the public safety agencies learned and worked towards a cohesive, coordinated response. The training program was repeated over several days to allow as much participation from the public safety agencies as possible.



The result of the intensive training program was that both police and fire/EMS were able to perform their familiar job functions, without personnel being asked to step out of their comfort zones in an already-tense situation. This training provided a greater understanding of each agencies mission and how they integrate to provide the safest, best possible response to the threat.

The paradigm shift for law enforcement, EMS, and fire really began with the 1999 Columbine High School shooting in Colorado; there was no significant law enforcement entry until one hour after the start of the incident. The delayed response continued with EMS, as no medical operations took place inside the school until four hours after the incident began. The new paradigm is for initial EMS/fire, and medical responders to work with law enforcement assets; which would rapidly deploy into areas that have been cleared but not secured, to initiate treatment and effect rescue of injured victims.



Continued on Page 2

Maine's Volcanoes Among World's Biggest



By: Margaret Cushing, CCEMA Planner

According to Sheila Seaman, Geoscientist, volcanic super-eruptions struck between 424 million to 419 million years ago, in the Silurian period... There were at least four volcanoes spread out along 100 miles (160 km) of Maine's coast.

Why are we talking about volcanoes? First, because the headline of this article caught your attention! Secondly, because you are now reading an article on hazard mitigation planning you might otherwise have skipped over. Don't stop reading now!

Volcano mitigation planning, obviously not necessary here in Maine. As CalTech professor of geology Elizabeth Johnson says, "If something hasn't erupted for the last 47-million years, you can call it completely extinct." Floods, major summer and winter storms, and wildfire risks are among the top priorities for Cumberland County's Five-year Hazard Mitigation Plan update, and your municipality's planning should reflect all of these.

We will begin the two-year mitigation update cycle with a series of kick-off meetings held at various locations around the county:

August 25, 2015—10:00 a.m.

Freeport Public Safety Building
16 Main St., Freeport, ME

August 26, 2015—2:00 p.m.

Naples Town Offices
15 Village Green Lane, Naples, ME

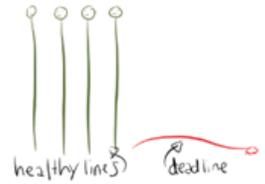
August 27, 2015—2:00 p.m.

Portland Water District—Nixon Center,
225 Douglass St., Portland, ME

At these meetings, we will discuss the timelines for the planning process, each town's role in the development of

the plan and the deadlines we must meet in order to have FEMA approval by August 2017.

EMA directors and public works directors have received a survey with questions relating to the hazard vulnerabilities in their towns, and where at-risk populations are in relation to those vulnerabilities. This should help the towns re-examine priorities for mitigation in the next five-year cycle.



Please RSVP to cushing@cumberlandcounty.org with which of the three meeting you are attending and how many from your community will be coming with you. Feel free to invite town administrators, planners, etc. to the meeting.

All this being said, if a volcano were to erupt in your community tomorrow, I claim no responsibility and should be held blameless!

Active Shooter Scenario

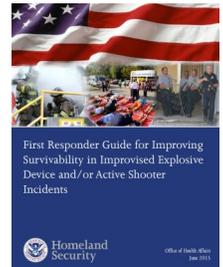
Continued from Page 1

An excellent new planning and training guide has been released by the Department of Homeland Security. The guide encourages law enforcement, fire and EMS units to better coordinate their responses to mitigate the risk that they'll be targeted and improve the medical treatment for victims suffering from the attack..

First Responder Guide for Improving Survivability in Improvised Explosive Devices and/or Active Shooter Incidents

Download from
www.dhs.gov website

www.dhs.gov/publication/iedactive-shooter-guidance-first-responders



UAS Use Continues to Disrupt Wildfire Response

Submitted by: *Diane Eastwood, CCEMA*

For the fourth time in the past month, air tanker response to wildfires in California was grounded or turned around because there was an Unmanned Aircraft System (UAS, also known as "drones") flying in the area. In one instance, the fire grew because a UAS kept air support from making its run.



The Federal Aviation Administration (FAA) has several requirements for UAS, including not flying them near manned aircraft, beyond the sight of the navigator, or within restricted airspace. In the case with wildfires, there is a very real possibility of midair collisions between a UAS and an air tanker or helicopter that could cause injury or death to pilots or firefighters on the ground.

Temporary Flight Restrictions (TFR) are common at wildfire scenes to allow air support to safely drop water and retardant without interference from other aircraft. No aircraft is allowed to fly within a TFR without permission from fire managers.

In areas of the country prone to wildland fires, it is advisable to start a public safety campaign on UAS use well ahead of any potential wildfire. The National Interagency Fire Center (NIFC) provides guidance for agencies wanting to do such outreach. In addition, the FAA's UAS website details current regulations and policies, provides resources for law enforcement, and answers questions about what UAS operations are legal.

Reporting Severe Weather

Tornadoes, hail, strong winds, flooding...the National Weather Service is responsible for issuing warnings for many types of severe weather. NWS has many tools to help them anticipate and warn for these hazards. However, ground truth reports of actual weather events always have, and always will, depend on reports from human observers.



That is where the National Weather Service Storm Report-

ing comes in.

For the Gray forecast area you can call **207-688-3216** or visit NWS Gray Facebook page

If you are interested in becoming a trained Skywarn spotter, contact the National Weather Service Forecast Office nearest you. Links to the Gray and Caribou Forecast Offices are listed below. Skywarn spotters receive special training, and agree to provide local weather data to the NWS on a regular basis.

IMPORTANT NOTE: If you are a trained Skywarn spotter, please use the instructions given to you at your training session.

When should you report?

When it is safe to do so, and if you observe any of the following:

- Tornado or funnel cloud
- Strong winds (55-60 MPH or greater) or wind damage (structural damage or trees/power lines down)
- Hail the size of pennies (3/4 inch diameter) or larger
- Stream flooding, street flooding, or streams approaching bankfull
- Snowfall of 3 inches or more

Remember, first ensure that you are safe.

So next time the weather is really nasty, don't just talk about the weather, do something about it! Give the National Weather Service a report and let them know what's happening in your area.

For More Information

National Weather Service Forecast Office, Gray, Maine
<http://www.weather.gov/gyx/>

National Weather Service Forecast Office, Caribou, Maine
<http://www.weather.gov/car/>

Source: Maine Prepares



If you dial 9-1-1 accidentally

DO NOT HANG UP

Please stay on the line and speak with the emergency communications officer.

Using Exercises to Measure Preparedness

Thursday, August 6, 2015
11:00 AM - 12:00 PM EDT

Registration Link:

<https://attendee.gotowebinar.com/register/5482368752990274562>

Background:

This presentation will focus on the use of emergency preparedness exercises to measure public health system preparedness and present the use of an online tool designed to develop performance checklists for use during exercises.

Speakers:

Paul D. Biddinger, MD, FACEP, Vice Chairman for Emergency Preparedness in the Department of Emergency Medicine at Massachusetts General Hospital, Director Preparedness & Emergency Response Exercise Program, Harvard T.H. Chan School of Public Health

Elena Savoia, MD, MPH, Scientist, Department of Biostatistics, Deputy Director Preparedness & Emergency Response Learning Center, Harvard T.H. Chan School of Public Health

Aims:

During the webinar, the presenters will provide a description of what characteristics are necessary to make exercises an appropriate tool to measure preparedness. In addition, they will discuss the processes of designing and conducting exercises in order to best use them to measure preparedness efforts, and they will identify common pitfalls in executing preparedness exercises for evaluation purposes. They will also introduce a free online toolkit that is available to develop exercise evaluation data forms and will discuss recent results from the study of its implementation.

Target Audiences:

- Emergency preparedness coordinators working in healthcare and public health
- Public health practitioners engaged in the design and execution of exercises
- International organizations and governments engaged in the use of exercises
- Private organizations engaged in the use of exercises

Learning Objectives:

After engaging in the webinar, the participant will be able to:

1. Describe the characteristics of exercises that are well-suited to use for evaluation purposes
2. Understand the strengths and limitations of exercises that are used to measure preparedness
3. Identify tools that are available to improve the quality of data collection and exercise evaluation

CODERED

Emergency Alert System Voice Over IP (VOIP)

The Cumberland County Regional Communications Center began using the CODERED emergency alert system about a month ago and reports that the system is working well.

According to Director Bill Holmes, "staff members report that the system is easy to use and functions well." Holmes said that last week, the CODERED system was used to alert area residents / businesses in Windham of a missing elderly woman. Within minutes, after receiving the alert notice, a local bank called to report that the woman reported missing was inside the bank.

An update to the initial CODERED implementation includes notifying citizens in Cumberland County using VOIP telephones who wish to receive the emergency alert notices that they will need to "opt in" their telephone information in order to receive alert notices.

Citizens can opt in their cellular telephones and VOIP telephones by going to the Cumberland County website and selecting the CODERED Icon.

www.cumberlandcounty.org

For more information

Call (207) 893-2810 or Email
holmes@cumberlandcounty.org



House Releases Terror Threat Snapshot

The U.S. House of Representatives Committee on Homeland Security released the Terror Threat Snapshot last month, a new product that will be a regular monthly release tracking the "escalating and grave threat environment facing the United States."

The inaugural June issue begins with a graphic showing the increase in plots by the Islamic State of Iraq and Syria (ISIS) against the West as well as the increase in Westerners attempting to join the group overseas. The report highlights terrorist activity abroad, recent home-grown terror threats, and provides some threat statistics.

The July issue provides an updated view of recent activity. Future snapshots will be posted on the committee's

Continued on Page 8

September 2015 National Preparedness Month

2015 NPM Theme: Don't Wait. Communicate.
Make Your Emergency Plan Today

September is National Preparedness Month. This year we are asking you to take action now – make a plan with your community, your family, and for your pets. Plan how to stay safe and communicate during the disasters that can affect your community. We ask everyone to participate in America's PrepareAthon! and the national day of action, National PrepareAthon! Day, which culminates National Preparedness Month on September 30.

2015 weekly hazard focus themes

- Week 1: September 1-5th Flood
- Week 2: September 6-12th Wildfire
- Week 3: September 13-19th Hurricane
- Week 4: September 14-26th Power Outage
- Week 5: September 27-30th Leads up to National PrepareAthon! Day (September 30th)

Social Media

- NPM Official Hashtag: #NatlPrep
- America's PrepareAthon! hashtag: #PrepareAthon
- Social media accounts to follow:
 - [@Readygov](#)
 - [@PrepareAthon](#)

The official NPM Social Media Toolkit will be released the first week in August

**DON'T WAIT. COMMUNICATE.
MAKE YOUR EMERGENCY PLAN TODAY.**



SEPTEMBER IS NATIONAL PREPAREDNESS MONTH!



AMERICA'S
PrepareAthon!



Exercise Schedule

Date: August 1, 2015, 6:30 a.m.—12:00 p.m.
2015 Beach to Beacon Amateur Radio Medical Communications Exercise

Location: Cape Elizabeth, ME
Contact: Bryce Rumery, K1GAX
(207) 415-0498 k1gax@juno.com

Date: August 10-13, 2015
Portland Police—488th Military Police, Maine Army National Guard

Location: Portland, ME
Contact: Stephen Soucy—MEMA
stephen.soucy@maine.gov

Date: September 12, 2015
Cumberland County Sheltering Functional Exercise

Location: Naples, ME Lake Region High School
Contact: David B. Feeney, CCEMA (207) 892-6785
feeney@cumberlandcounty.org

Date: September 16, 2015
York County Community College Tabletop
Aftermath of Hurricane, focus on vulnerable populations and disaster behavioral health

Date: September 2015
Ocean View Retirement Community—Falmouth Fire Department Tabletop Exercise

Location: Falmouth Fire Department
Contact: Captain David Cuttler, EMA Coordinator
(207) 781-2610 dcuttler@falmouthme.org

Date: October 9, 2015, 0900 —1300 hours
MCI/HazMat Full-scale Exercise,
Portland/South Portland Fire/EMS
Location: Southern Maine Community College
Contact: Deputy Chief James P. Wilson, EMT-I
South Portland Fire jwilson@southportland.org

Date: October 18, 2015
Lake Region SAD 61, MCI Full-scale Exercise
Location: Naples, ME Lake Region High School
Contact: Todd Perreault, Bridgton EMA

Date: November 7, 2015
Southern Maine COAD—Volunteer Reception Center Functional Exercise

Location: Portland, ME—MMC Training Facility
Contact: Margaret Cushing (207) 892-6785
cushing@cumberlandcounty.org

9-1-1 Webinar to Discuss Upgrades and Transitions

State and local 9-1-1 professionals, 9-1-1 stakeholders, and federal agency representatives are invited to participate in the “State of 911” webinar and question and answer session, presented by the National 9-1-1 Program, Tuesday, August 11th from 12-1 p.m. Eastern Time. The webinar will feature a presentation by the National Public Safety Telecommunications Council (NPSTC), to discuss:

- Similarities and differences between the Nationwide Public Safety Broadband Network (FirstNet) and NG9-1-1;
- Opportunities for interconnectivity between FirstNet and NG9-1-1 networks.

Also presenting is the Executive Director of the Indiana Statewide 9-1-1 Board and the President of INdigital Telecom, who will:

- Share updated experiences about Indiana’s implementation of Text-to-9-1-1;
- Provide an overview of the State’s Emergency Service IP Network (ESInet) deployment and their transition to NG9-1-1.

Interested persons must register for this webinar. “State of 9-1-1” webinars are scheduled every other month and are archived on the 911.gov website at www.911.gov. (Source: 911.gov)

**Wed eve.
AUG 5th**

**Copp Motors
Heavy Towing
Equipment
Operations
Tactics**



Spend some time with Ron Copp, Jr and get familiar with the heavy duty rigs & equipment and basic tactics which Copp Towing has available if required. We encourage all members and area departments to attend this training.

Where: Yarmouth Fire/Rescue—North Road Station

When: August 5, 2015, Wednesday

Time: 1830 hours (6:30 p.m.) sharp

Preparing for Emergencies at Places of Worship

As recent tragic events prove, no location is safe from violent attack, including places of worship. The Federal Emergency Management Agency (FEMA) recently created a webpage to assist faith and community leaders with preparing places of worship for emergency situations.

www.fema.gov/protecting-houses-worship

The webpage focuses on the 2013 “Guide for Developing High-Quality Emergency Operations Plans for Houses of Worship”, a multi-agency project aiming to assist faith leaders identify steps that can be taken to identify and address threats and hazards and reduce the impact. Resources available focus on both violent acts and natural disasters with the understanding that each type of emergency requires very different types of response.

The resource page offers information on creating emergency operations plans, training on active shooter incidents and surveillance awareness, how to test emergency plans to find weaknesses, and webinars on a variety of topics.

Emergency managers are encouraged to reach out to the places of worship within their jurisdiction with these resources, inquire as to their current level of readiness, and assist as necessary in the planning and training process. (Source: FEMA)

Guide for Developing High-Quality Emergency Operations Plans for House of Worship available download at:

www.fema.gov/protecting-houses-worship



Guide for Developing High-Quality Emergency Operations Plans for Houses of Worship

June 2013



Utilizing the Whole Community During a Crisis

One of the best actions an emergency manager can make is involving local leaders, organizations, and businesses in the response and recovery process. Including these groups in planning sessions and exercises helps to grow whole community involvement in disaster response and recovery, while also utilizing community resources in an efficient way.

The Federal Emergency Management Agency (FEMA) publication "[A Whole Community Approach to Emergency Management](#)" discusses ways to involve such diverse groups as faith-based organizations, higher education institutes, disability services, [big-box](#) and small retailers, embassies, advocacy groups, airports, and home care services by pairing the entity with a specific service or need that falls in or near their everyday mission.

One very recent example of this was illustrated last week. In an effort to address unrest seen in the country recently, [Shelby, North Carolina, police had been working with local clergy](#) to improve community relationships. Once they had captured the alleged South Carolina church shooter, the clergy was brought in to size-up and "gauge the attitude" of the crowd gathering outside the station.

Using available, known community leaders can help a potentially volatile situation stay stable, encourage citizens to assist with preparations when they normally wouldn't, help locate resources, and can ensure vulnerable populations are not overlooked. (Source: [Ready.gov](#))

Traffic Incident Training from ResponderSafety.com

The [Emergency Responder Safety Institute](#) provides free online training for first responders and departments on safe response to traffic incidents and crash scenes. Training modules are based on the [National Unified Goal](#) for Traffic Incident Management and focus on tasks performed by fire, EMS, law enforcement, fire police, transportation departments, and towing companies.

Featured training "[Termination](#)" focuses on the final phase of roadway incident response and discusses vehicle removal, ceasing temporary traffic rerouting and diversions, and safety. In this phase of an incident, personnel tend to become more lax and can be less protected from moving traffic. This course shares best practices and

lessons learned to help keep first responders and the public safe during the shifting conditions.

In addition to the many modules currently available, future trainings include "[Sobriety Checkpoint Safety](#)" and "[Special Hazards](#)." Registration is required.

<http://learning.respondersafety.com/>

Source: [Emergency Responder Safety Institute](#)

Training Opportunities

[Benefit Cost Analysis \(BCA\) Training](#)

Date; August 5, 2015, 8:30 a.m.—4:30 p.m.
Location: Augusta, ME, MEMA Training Room
Contact; Mike Grant, MEMA (207) 624-4460
michael.e.grant@maine.gov

[Introduction to Ionizing Radiation](#)

Date: August 6, 2015, 8:30 a.m.—3:30 p.m.
Location: South Portland, Maine—SNNE Coast Guard
Contact: Andrew C. Germann, Port Security Specialist
Sector Northern New England Coast Guard
andrew.c.germann@uscg.mil (207) 741-5489

[JIS/JIC Planning for Tribal, State and Local PIO \(G291\)](#)

Date; August 26, 2015, 8:15 a.m.—4:30 p.m.
Location: Bar Harbor, ME—Jackson Labs
Contact: Mike Grant, MEMA (207) 624-4460
michael.e.grant@maine.gov

[Emergency Exercise Design Course \(G139\)](#)

Date; September 17—18, 2015, 8:15 a.m.—4:30 p.m.
Location: Augusta, ME, MEMA Training Room
Contact: Mike Grant, MEMA (207) 624-4460
michael.e.grant@maine.gov

[Basic Public Information Officer Course \(G290\)](#)

Date; October 6—7, 2015, 8:15 a.m.—4:30 p.m.
Location: Augusta, ME, MEMA Training Room
Contact: Mike Grant, MEMA (207) 624-4460
michael.e.grant@maine.gov

[Medical Preparedness and Response to Bombing Incidents](#)

Date: October 29—30, 2015
Location: Lewiston, ME—CMMC Conference Center
Contact: Kris Gammon—CMHC (207) 795-2962
gammonkr@cmhc.org

[8th Annual Maine Partners in Emergency Preparedness Conference](#)

Date: April 19-20, 2016
Location: Augusta, ME—Augusta Civic Center

FEMA 119-25-1 Training Form available at:
www.maine.gov/mema/training

JIS/JIC Planning for Tribal, State, and Local PIOs (G291)

August 26, 2015

As an incident expands in complexity, often multiple agencies, departments, and jurisdictions may be integrated into incident management activities both at the command and coordination levels. In a multiagency response, several Public Information Officers (PIOs) may be assigned to the incident, requiring increased coordination. The National Incident Management System (NIMS), based on best practices, recommends that responders establish:

- ◆ **The Joint Information System (JIS):** The JIS provides the mechanism to organize, integrate, and coordinate information to ensure timely, accurate, accessible, and consistent messaging across multiple jurisdictions and/or disciplines, including the private sector and nongovernmental organizations (NGOs).
- ◆ **The Joint Information Center (JIC):** The JIC is used to ensure coordination of public information during incidents that involve multiple agencies and/or jurisdictions. The Incident Command/Unified Command may use a JIC to support the gathering, verification, coordination, and dissemination of accurate, accessible, and timely information. The JIC is a central location that facilitates operation of the JIS. This training will:
 - Equip PIOs with the skills needed to establish and operate a JIS/JIC.
 - Impart a working knowledge of operational practices for performing PIO duties within the NIMS multiagency coordination system.

Target Audience: The primary audience for this training is individuals who have public information responsibilities as their main job or as an auxiliary function at the State, tribal, or local level of government.

Course Location: The course will be held at The Jackson Lab, 600 Main Street in Bar Harbor. Class will run from 8:15 a.m. to 4:30 p.m. Lunch and breaks will be provided. All other expenses are the responsibility of the student. We are an equal opportunity educational provider.

For further information, please contact Mike Grant

All applications should be submitted by email/fax via FEMA training application form found at:

<http://www.maine.gov/mema/training>
Maine Emergency Management Agency
(800) 452-8735 (207) 624-4460
Fax: (207) 287-3178

Meetings

Cumberland County Local EMA Directors Meeting

Date: August 12, 2015, 8:30 a.m.
Location: CCEMA, Windham, Maine

Cumberland County ARES

Date: August 18, 2015, 6:30 p.m.
Location: CCEMA, Windham, Maine
Contact: Bryce Rumery, K1GAX
(207) 415-0498 k1gax@juno.com

Greater Portland Area Traffic Incident Management

Date: August 26, 2015, 9 a.m.
Location: Portland, ME—GPCOG
Contact: Maddy Adams, (207) 774-9891

Mid-Coast ARES/CERT

Date: August 27, 2015
Location: Topsham, Maine
Mid-Coast Chapter ARC, Community Way
Contact: John Goran, K1JJS
arsk1jjs@gmail.com (207) 865-0554

Cumberland County Local Emergency Planning Committee

Date: September 3, 2015
Location: TBD
Contact: Mike Shutts, CCEMA LEPC Liaison

Maine—New Hampshire Traffic Incident Management

Date: September 11, 2015, 12:00 p.m.
Location: York Village Fire Station
Contact: Tom Reinauer, Transportation Director
Southern Maine PDC and Kittery Area MPO
(207) 324-2952, ext 18, treinauer@smpdc.org

House Releases Terror Threat Snapshot

(Continued from Page 4)

website.

The committee chairman stated that “there have been 116 homegrown jihadist plots in American since 9/11 – more than half of those have occurred in just the past three years,” and the report states “there have been more U.S.-based terror plots in the first half of 2015 than in any full year since 9/11.” First responders are again encouraged to review what is happening overseas and at home and be vigilant.

(Source: U.S. House of Representatives Committee on Homeland Security/InfoGram)

WHAT ARE GOVERNMENTS DOING?

Governments are taking proactive steps to protect chemicals from misuse, including:

- Working with industry to improve chemical security.
- Implementing a program to assess the security risk of chemicals.
- Consulting extensively with industry to get a clear and realistic picture of how chemicals are used and sold.
- Identifying areas to improve in the security of chemicals.
- Informing the community on how to help identify and report suspicious use of chemicals.

This information has been brought to you by the Chemical Sector Specific Agency's Voluntary Programs, Department of Homeland Security.



For more free information on chemical awareness, email chemicalsector@hq.dhs.gov



Chemicals: In the wrong hands, lethal. In the right hands, useful.

To report suspicious activity, contact local law enforcement.



If You See Something Say Something™ used with permission of the NY Metropolitan Transportation Authority.

This information has been brought to you by the Chemical Sector Specific Agency's Voluntary Programs, U. S. Department of Homeland Security.

if you **SEE** something | **SAY** something™



Chemicals: In the wrong hands, lethal. In the right hands, useful.



To report suspicious activity, contact local law enforcement.



if you **SEE** something | **SAY** something™

DHS PARTNERS WITH THE CHEMICAL INDUSTRY

The U.S. Department of Homeland Security (DHS) "If You See Something, Say Something™" campaign is a national outreach effort that raises public awareness of the indicators of terrorism and terrorism-related crime, as well as the importance of reporting suspicious activity.

DHS works in partnership with federal, state, and local law enforcement, as well as the private sector, to prevent terrorists from misusing chemicals, including providing educational materials on how to protect chemicals from misuse.



PREVENT, DETECT, & DETER CHEMICAL MISUSE

You can help prevent chemical misuse.

Know Your Customer

Chemicals are used for legitimate purposes by consumers, businesses, industry, and other organizations. Unfortunately, some terrorist groups are interested in misusing chemicals for harmful purposes.

You can prevent the misuse of chemicals by knowing your customers and being able to identify whether their purchase of a chemical product is legitimate.

Be Aware of Suspicious Behavior

The "If You See Something, Say Something™" campaign emphasizes behavior, rather than appearance, in identifying suspicious activity. Consider the following questions in the context of the purchase:

- What's common and what strays from the norm?
- Is the chemical order/request unusually large or small?
- Is the stated, intended use for the chemicals typical for customers of your business?
- Is the customer familiar with the chemical's intended purpose?
- Does the purchaser have invalid or outdated documentation?
- Are the chemicals being purchased with unusually large cash payments?
- Does the mode of payment and delivery make sense?
- Is the customer willing to provide adequate forms or identification?
- Does the customer seem evasive or nervous?

HOW TO REPORT SUSPICIOUS CHEMICAL USE

If you see suspicious behavior, report it to local law enforcement. Take note of:

- Who or what you saw, including physical descriptions of the person and/or object;
- When you saw it;
- Where it occurred; and
- Why it's suspicious.

To report suspicious activity, contact local law enforcement.



Important Links

Cumberland County Emergency Management Agency
Home: www.cumberlandcounty.org/EMA

Cumberland County Local Emergency Planning Committee
Home: www.cumberlandcounty.org/EMA/lepc.htm

Maine Emergency Management Agency (MEMA)
Home: www.maine.gov/mema

Maine Information and Analysis Center (MIAC)
Phone: (207) 624-7280
Email: miac@nespin.riss.net

Boston FBI
Phone: (617) 742-5533
Home: <http://boston.fbi.gov>



Maine Prepares
Home: www.maine.gov/mema/prepare

Federal Emergency Management Agency (FEMA)
Home: www.fema.gov

Domestic Preparedness Support
U. S. Department of Homeland Security www.dhs.gov

Center Disease Control
Maine CDC: <http://www.maine.gov/dhhs/boh>
U. S. CDC: <http://www.cdc.gov>
FLU.gov <http://www.pandemicflu.gov>

Southern Maine Regional Resource Center (SMRRC)
Home: www.smrrc.org

National Weather Service—Gray, Maine
Home Page: www.erh.noaa.gov/gyx

Central Maine Power—Power Outages
www.cmpco.com/outages

Maine ARES <http://www.maineares.org>



2-1-1 Maine www.211maine.org

5-1-1 Maine (Maine DOT Travel Information)
Home: www.511maine.gov

American Red Cross of Southern Maine
Home: www.maineredcross.org

Southern Maine COAD
P.O.Box 7192, Scarborough, ME (207) 228-4777
Home: www.southernmainecoad.org



Volunteer Maine
Home: www.volunteermaine.org

Northern New England Poison Center—Portland, ME
<http://www.nnepc.org> 1-800-222-1222

Sector Northern New England
U. S. Coast Guard—South Portland, ME
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